



CROMER GOLF CLUB

COVID19 – PROTOCOLS (V. 10/1/2021)

Dear Members,

We continue to think of our members in this rapidly changing environment and trust that you are managing to stay well and in good spirits.

Consistent with our approach to date, the Cromer Management and Board have continued to monitor developments, announcements and recommendations from NSW Government, health authorities, Clubs NSW and both national and state golf authorities.

The measures in place are aimed at allowing us to keep the course available to members in the interests of physical and mental health, whilst respecting any imposed regulations in place. This is a situation that is changing frequently and we seek your diligence in following Board updates as they are made.

We believe the protocols and measures put in place are responsible and appropriate in the current situation and they represent our commitment to the health and wellbeing of staff and members while striving to continue to allow members to access our course. We ask for your continued understanding and adherence to the measures in place.

The current body of measures in place as contained in our Covid19 Safety Plan are noted below.

Pre-amble

- Period: The following Covid19 protocols are in place for period 10th January 2021 until further notice.

General

1. Any Staff, Members, or other persons who:
 - a. Have been diagnosed or in close contact with a proven case of COVID19 and have visited the Club should immediately notify the Club office.
 - b. Have returned from overseas since midnight Monday 16 March 2020 are required by law to self-isolate for a period of 14 days.
 - c. Have had personal contact with someone who has returned from overseas travel in this period also refrain from visiting the Club for 14 days.
 - d. Are feeling unwell or are experiencing influenza type symptoms such as runny nose, sore throat, coughing, shortness of breath, sneezing or body aches should seek medical advice and refrain from attending the Club premises while symptoms persist.

- e. Exhibit concerning symptoms on Club premises will be respectfully asked to return home and seek medical clearance prior to their next attendance at the Club.
 - f. Have visited a noted venue at the noted times on the [NSW Health venue listing](#) must have completed a Covid19 test (negative) and/or quarantined as per NSW Health requirements prior to attending the Club.
2. All Staff, Members or other persons attending the Club must practice social distancing of at least 1.5 metres from other people and practice healthy respiratory hygiene. This means covering your mouth and nose with your bent elbow or tissue when you cough or sneeze.
3. Attend the Club must observe health, safety, and sanitisation measures in place by washing hands frequently and regular use of hand sanitisers which are placed around the Club.

Clubhouse

- a. Open for trade.
- b. All who attend the Clubhouse must hand sanitise on entry
- c. All who attend the Club must register in the **Covid19 NSW Government QR** site visitor register.
- d. Showers are closed.
- e. All staff in hospitality service areas must wear PPE masks.
- f. Please do not use lockers. Come to the course dressed for golf and limit your interaction with surfaces.
- g. The office will be attended by staff members only during business hours. To minimise face to face contact enquiries should be completed via phone or email admin@cromergolfclub.com.au where possible.

Pro Shop

- h. Please limit your time spent in the pro shop to registration purposes only and prompt sales.
- i. Two members maximum to be in the pro shop at any one time.
- j. Please maintain social distancing whilst in the pro shop.
- k. Payment may only be made through cashless means by tapping your card.
- l. Lessons, and coaching will continue as normal. Social distancing protocols will be maintained during lessons.
- m. **Masks:** The Pro Shop is considered an indoor retail space. Within the Pro Shop, the obligation is on the Club for staff to wear masks when serving customers. **Pro Shop** Customers have a personal obligation under NSW Health requirements to wear masks in indoor retail spaces and members should endeavour to fulfill this obligation when entering the Pro Shop. Members not complying will be served however the individual may be subject to fines for failing to comply to with NSW Health requirements and possible disciplinary action if not complying subsequently brings the Club into disrepute.

Golf and Course

- a. CLOSED FOR:
 - a. Nil.
- b. OPEN FOR:
 - a. The course is **open for members**.
 - b. For visitors, with permission of the Captain, Head Professional or GM.

- c. For reciprocal members, with permission of Captain, GM or Head Professional.
 - d. For guests, with permission of Captain, GM or Head Professional.
- c. GROUP SIZE:
 - a. Maximum 4 players per group
 - d. FORMAT:
 - a. 1 Tee Medley Stableford – up until & including Sunday 17th January 2021, match programme schedule resume from Monday 18th January 2021.
 - e. BOOKINGS:
 - a. Members must book a tee time to access the course for all playing times
 - b. All who attend the Club must register in the **Covid19 NSW Government QR** site visitor register.
 - f. PRACTICE:
 - a. Putting Green – Open, maintain social distancing.
 - b. Practice Range – Open, maintain social distancing.
 - c. Practice Nets – Open, maintain social distancing..
 - d. Chipping Area – Open, maintain social distancing.
 - e. Check in - Members must check in to pro shop prior to use.
 - g. CARTS:
 - a. Carts are available for hire 2 person per cart.
 - b. Carts are sanitised after each hire.
 - h. STARTING/FINISHING:
 - a. Members must arrive no later than 10 minutes prior to play.
 - b. Members must check in prior to play with the pro shop.
 - c. Members must only start from the designated start tee.
 - d. Presentations – resume from Monday 18th January 2021.
 - i. CONDITIONS:
 - a. Bunkers are in play with preferred lie unless marked as a No Play Zone (Blue Stake w' 2 white stripes)
 - b. Bunker rakes have been removed to avoid handling by players.
 - c. Flagsticks must always remain in the hole.
 - d. NTP and Long Drive competitions have been suspended and prizes added to the ball rundown.
 - e. Taps for filling water bottles will be available on the 7th and 15th tees in addition to those within the Clubhouse (Members are encouraged to bring or purchase drinking water)
 - f. It is critical that there is clear segregation between playing groups at all times and that there is clear social distancing between members of the same playing group at all times.
 - g. Sand Buckets:
 - i. Members are asked to keep the sand bucket they use when they play in their possession until further notice.

Course maintenance

- j. The Course Maintenance Facility area is a strict hygiene control area.
- k. Members must not to enter this area or handle any course maintenance equipment unless with permission from the Course Superintendent.

- l. For the safety of our course crew, additional wash down and hygiene measures are in place to protect our team after the use of each machine.
- m. Course staff split crew working mode.

Conclusion

Your Board and management continue to focus on a range of ramifications across our operations. That said, the immediate challenge is to get through the COVID-19 pandemic in the best possible way we can – for members, staff and our Club. This may involve further difficult decisions, however all can be assured that we will approach them in the most practical and prudent way we can – with our people, our community, principles and the sustainability of our Club fundamental in our decision process.

We stress that in attending the course, staff, members, or other persons are agreeing to comply with the conditions and restrictions and protocols which we have implemented for the wellbeing of members and our community.

Any failure to cooperate with our protocols may result in NSW Health penalties for both the Member and the Club and potential disciplinary action by the Club against the Member. We look forward to continued cooperation in working together to keep both Covid19 in our region under control and to ensure members may continue to enjoy the benefits of membership.

Kind regards

Daniel Constable
General Manager - For and on behalf of the Board