



CROMER GOLF CLUB

COVID19 – PROTOCOLS (V. 10/10/2021)

Dear Members,

We continue to think of our members in this rapidly changing environment and trust that you are managing to stay well and in good spirits.

Consistent with our approach to date, Cromer Management and Board have continued to monitor developments, announcements and recommendations from the NSW Government, health authorities, Clubs NSW and both national and state golf authorities.

The measures in place are aimed at allowing us to keep the course available to members in the interests of physical and mental health, whilst respecting any imposed regulations in place. This is a situation that evolves and we seek your diligence in following Board updates as they are made.

We believe the protocols and measures put in place are responsible and appropriate in the current situation and they represent our commitment to the health and wellbeing of staff and members while striving to continue to allow members to access our course. We ask for your continued understanding and adherence to the measures in place.

Any person who does not comply with all restrictions and protocols may be asked to leave the premises with immediate effect, irrespective of the purpose of their visit.

The current body of measures in place as contained in our Covid19 Safety Plan and aligned to Golf NSW recommendations are noted below:

Pre-amble

- Period: The following Covid19 protocols are in place from 11 October 2021 until further notice.

General

1. Any Staff, Members, or other persons who:
 - a. Have been diagnosed or in close contact with a proven case of COVID19 and have visited the Club should immediately notify the Club office.
 - b. Have returned from overseas are required by law to self-isolate for a period of 14 days.
 - c. Have had personal contact with someone who has returned from overseas travel in this period also refrain from visiting the Club for 14 days.
 - d. Are feeling unwell or are experiencing influenza type symptoms such as runny nose, sore throat, coughing, shortness of breath, sneezing or body aches should seek medical advice and refrain from attending the Club premises while symptoms persist.
 - e. Exhibit concerning symptoms on Club premises will be respectfully asked to return home and seek medical clearance prior to their next attendance at the Club.

- f. Have visited a noted venue at the noted times on the [NSW Health venue listing](#) must have completed a Covid19 test (negative) and/or quarantined as per NSW Health requirements prior to attending the Club.
2. All Staff, Members or other persons attending the Club must practice social distancing of at least 1.5 metres from other people and practice healthy respiratory hygiene. This means covering your mouth and nose with your bent elbow or tissue when you cough or sneeze.
 3. Attend the Club must observe health, safety, and sanitisation measures in place by washing hands frequently and regular use of hand sanitisers which are placed around the Club.
 4. Members who live outside the Northern Beaches LGA and more than 5km from the Club and are not double vaccinated should check current Public Health Order restrictions prior to attending for use of the course.

Clubhouse

- a. Open to:
 - i. Double vaccinated persons over 16, or those exempt or under 16 in the company of a double vaccinated adult (including staff, contractors and suppliers)
 - ii. From 1 December 2021 open to all Members & guests regardless of vaccination level.
- b. Showers are closed until 1 December 2021.
- c. Toilets on ground floor and first floor (within the licensed premises) are open to double vaccinated persons until 1 December 2021
- d. Toilet 12a (not within the licensed premises) is open to both double vaccinated and non-double vaccinated persons until 1 December 2021
- e. The office will be attended by staff only during business hours. Enquiries should be completed via phone or email admin@chromergolfclub.com.au.
- f. Payment via cashless (tap'n'go) only or members house account (phase in 11 Oct to 18 Oct for 1 December ongoing)
- g. No gathering in carpark at any time.

Pro Shop (Retail Area)

- h. Until 1 December 2021 Members not double vaccinated must limit your time spent in the pro shop to registration purposes only.
- i. Members double vaccinated may use full retail services.
- j. 1 person per 4m2 (max 6 persons) in the pro shop at any one time.
- k. Payment may only be made through cashless means by tapping your card.
- l. All persons in retail service areas must wear PPE masks.

Golf and Course (Outdoor)

- a. CLOSED FOR:
 - a. Non-accompanied Visitors
- b. OPEN FOR:
 - a. The course is open for members.
 - b. For Members guests:
 - i. With permission of Captain, GM or Head Professional.
 - ii. Booked 48 hr prior to day of play and subject to availability Mon, Tue & Thursday after 2pm.
- c. GROUP SIZE:
 - a. Upto 2 players per group for non-double vaccinated
 - b. Upto 4 players per group for double vaccinated
- d. FORMAT:
 - a. Refer to MiClub fixture and timesheets for most current scheduling.
- e. BOOKINGS:
 - a. Members must book a tee time to access the course for all playing times

- b. All who attend the Club must register in the **Covid19 NSW Government QR**
- f. PRACTICE:
 - a. Putting Green – Closed unless booked for course play (max 4 per area)
 - b. Practice Range – Closed unless booked for course play or Miclub (max 2 per area)
 - c. Practice Nets – Closed unless booked for course play (max 2 per area)
 - d. Chipping Area – Closed unless booked for course play (max 2 per area)
 - e. Hole 12a Short Game Area – Closed unless booked via Miclub
 - f. Check in - Members must check in to pro shop prior to use of each practice area and QR check in.
- g. CARTS:
 - a. Carts are available for hire:
 - i. 1 person per cart when not double vaccinated
 - ii. 2 per cart if from same household regardless of vaccination
 - iii. 2 per cart if both double vaccinated
 - b. Carts are sanitised after each hire.
- h. STARTING/FINISHING:
 - a. Members must arrive no earlier than 15 minutes prior to play to avoid large groups congregating.
 - b. Members must check in prior to play with the pro shop.
 - c. Members must only start from the designated start tee.
 - d. Members must not gather as a congregation in carpark areas.
- i. LESSONS
 - a. Individual lessons permitted with Mask wearing and distancing maintained.
 - b. Lesson size limited to 1:1 for non double vaccinated until 1 December 2021
- j. CONDITIONS:
 - a. Bunkers are in play unless marked as a No Play Zone (Blue Stake w' 2 white stripes)
 - b. Bunker rakes are removed, preferred lie in bunkers.
 - c. Flagsticks must be left in the hole.
 - d. No Nearest the Pin competitions.
 - e. Bubblers: remain available at user discretion with hand sanitiser supplied at station.
 - f. Taps for filling water bottles will be available on the 1st, 6th, 7th and 15th tees in addition to those within the Clubhouse
 - g. Ball washers: remain available at user discretion.
 - h. Hand sanitizer: Available at various areas around the course and in the Clubhouse, Members using shared items (bubblers, ball washers etc) should carry own supply of hand sanitizer.
 - i. Sand Buckets:
 - i. Members are asked to keep the sand bucket they use when they play in their possession until further notice.

Course maintenance

- k. The Course Maintenance Facility area is a strict hygiene control area.
- l. Members must not to enter this area or handle any course maintenance equipment unless with permission from the Course Superintendent.
- m. For the safety of our course crew, additional wash down and hygiene measures are in place to protect our team after the use of each machine.
- n. Course staff split crew working mode.

Conclusion

Your Board and management continue to focus on a range of ramifications across our operations. That said, the immediate challenge is to get through the COVID-19 pandemic in the best possible way we can – for members, staff and our Club. This may involve further difficult decisions, however all can be assured that we will approach them in the most practical and prudent way we can – with our people, our community, principles and the sustainability of our Club fundamental in our decision process.

We stress that in attending the course, staff, members, or other persons are agreeing to comply with the conditions and restrictions and protocols which we have implemented for the wellbeing of members and our community.

It remains critical that there is clear segregation between playing groups at all times and that there is clear social distancing between members of the same playing group at all times. (i.e. no gathering on tees, outside pro shop etc).

Any failure to cooperate with our protocols may result in NSW Health penalties for both the Member and the Club and potential disciplinary action by the Club against the Member. We look forward to continued cooperation in working together to keep both Covid19 in our region under control and to ensure members may continue to enjoy the benefits of membership.

Kind regards

Daniel Constable
General Manager - For and on behalf of the Board